

# THE COVE AT FRENCH VILLAS

## COMMUNITY NEWSLETTER - MAY 2024



### ANNOUNCEMENTS

#### New Community Website

- [www.thecoveatfrenchvillas.com](http://www.thecoveatfrenchvillas.com)



#### New Towing Company

- Boulevard Towing & Recovery
  - They are located at 2160 SW 58 Way West Park, FL 33023. Phone number: (305) 365-5227.
  - The residents are allowed to contact them if a non-authorized vehicle is parked in their designated parking. ID must be provided to confirm the address.

### BLUE STREAM SERVICE ASSESSMENT



If you have experienced problems with Blue Stream service in the last weeks, please complete the assessment by Tuesday, May 14, so a Blue Stream representative will contact you for support. [Service Assessment link](#)

### COMCAST SERVICE REMINDER

COMCAST bulk contract has been successfully cancelled effective on April 21, 2024. All residents must have received a letter from COMCAST with information on how to return the equipment. If you did not receive it, please read below for more information on how to return it.

#### RETURN YOUR EQUIPMENT WITH A PREPAID UPS SHIPPING LABEL (RECOMMENDED)

- Visit [xfinity.com/returns](http://xfinity.com/returns), sign in, select UPS Prepaid Shipping as your return option, and click Print Shipping Label.
- Put the equipment being returned in box, and place your UPS prepaid shipping label on the outside.
- Drop the package off anywhere that UPS shipments are accepted, or call **1-800-PICK-UPS** to schedule a free UPS home pickup.
- With either option, be sure to keep the tracking number as your receipt.
- Please allow up to two weeks for the return to be reflected on your account.

#### DROP THE EQUIPMENT OFF AT THE UPS STORE

- Bring your equipment to The UPS Store near you, and an associate will pack and return your equipment to us - find the closest location at [theupsstore.com](http://theupsstore.com).
- Follow the progress of your return on [ups.com](http://ups.com).
- Allow up to two weeks for the equipment return to be processed and reflected on your next bill (if applicable).

### RULES & REGULATIONS REMINDERS

#### CLEANLINESS AND MAINTENANCE:

- All garbage must be deposited inside garbage containers. No bulk items should be deposited inside or by the containers except on the quarterly scheduled bulk pick up. Violators may be subject to fines up to \$1,000.00 plus back charge to the alleged owner of expenses for extra pick up incurred by the association.
- Entrances, staircases, and patio areas must be kept in a neat condition. These are not storage areas, nor the adjacent common areas. Only patio furniture that fits in the patio slab (must be in good condition), pots with live plants (no pots or any decoration on the ledge are allowed) are permitted. Any unapproved items or items that are left in the common areas will be removed by the association and the owner will be back charged for expenses incurred.

#### PETS:

- You must keep your pets on a leash at all times and pick after them. The Association will impose fines of \$100.00 per incident to owner's account. This is also a City Ordinance, and you may be fined by the city as well. No pets are allowed in pool or playground area.

#### NUISANCE:

- The association will not allow any source of nuisance. Radios, televisions, and other instruments which may create noise should be turned down to a minimum volume so as not to disturb the other residents of the condominium.

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### **POOL RULES:**

- Minors under 18 years old must be accompanied by an adult at all times.
- Guests, up to 10 members per household, must be accompanied by an approved resident or owner of The Cove at French Villas at all times. Groups of more than 10 members are considered a party and the owner must request Association's approval in writing at least 2 weeks prior.
- No barbeque grills of any kind are permitted in pool area.
- No food or drinks are allowed inside or near swimming pool.
- No glass containers or other hazardous material are allowed in pool area.
- Residents and their guests must wear appropriate clothing or swimming attire.
- No pets allowed.
- No running, horseplay or jumping is permitted in the pool area. Bicycles, rolling skates or skateboards are prohibited.
- No loud music, we ask that you respect your neighbors.
- Pool hours: from dawn to dusk.

### **PARKING RULES:**

- Residents must use their assigned parking space(s).
- Guests parking are for guests or for the use of the residents on a daily first come first serve basis. The association will be monitoring those who make a guest parking space permanent and exclusive.
- Vehicles with no tag, expired tag, altered tags, wrecked, inoperative, blocking parking area or parked on curbs or non assigned spots will be towed immediately.
- No major car repairs are allowed at The Cove at French Villas.
- No Commercial vehicles are permitted in the community. Any lettering must be removed or concealed.
- Residents and visitors must obey the parking regulations posted at the parking areas and drives.

The Association has the right to call the police and considers trespassers any person who cannot identify themselves as legal owners or residents of The Cove at French Villas.

The Association will have zero tolerance and fines up to \$1,000 will be imposed upon unit owners in violation.

## **COMMUNITY SAFETY**

***If you see something, say something!***

If an incident in the community occurs the residents must call 911 for an emergency, or the Pembroke Pines Police (non-emergency number) @ (954) 431-2200.

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### FORM TO BE COMPLETED BY OWNERS

Please use the link or the QR Code to complete the Unit Owner Contact Information Form. [Contact Form link](#)



### UPCOMING EVENTS

- **Board meeting** - Monday, June 3 @ 7 p.m. in the pool area and via Zoom.
- **Tree Trimming** - The dates will be announced.
- **Pressure Cleaning** - The dates will be announced.
- **Blue Stream Town Hall** - The date will be announced.

### UTILITIES NUMBERS

- **Blue Stream** (TCFV dedicated number) (954) 332-7465
- **ADT** (Alarm) (800) 878-7806
- **FPL** (800) 226-3545
- **City of Pembroke Pines Utility Department** (954) 518-9000

### OTHER IMPORTANT NUMBERS

- **Pembroke Pines Police** (non-emergency) (954) 431-2200
- **Boulevard Towing & Recovery**
  - (305) 365-5227
  - 2160 SW 58 Way West Park, FL 33023

### RENAISSANCE MANAGEMENT GROUP INFORMATION

#### HOURS OF OPERATION

- Monday-Friday
- 9:00 AM to 5:30 PM

#### STAFF INFORMATION

Property Manager: Trisha Soman

☎ (954) 693-9989 Ext. 107

🌐 [tsoman@rmgsouthflorida.com](mailto:tsoman@rmgsouthflorida.com)

🌐 [info@rmgsouthflorida.com](mailto:info@rmgsouthflorida.com)

For Emergencies after business hours call (954) 693-9989 and Select OPTION 1.

#### PAYMENTS INFORMATION

##### MAIL:

You can mail your payment @ The Cove at French Villas Condominium c/o Renaissance Management Group, Inc.

- 1773 N. State Road 7, Lauderhill, FL 333313

##### ONLINE:

To set up your account online, email customer service at [info@rmgsouthflorida.com](mailto:info@rmgsouthflorida.com) and reference your unit address.